

Vacation Rental Check-In Instructions

We're looking forward to having you as our guest in Carpinteria!

Access Code to Get the Key

When you arrive in Carpinteria, **Go directly to your vacation rental, go right in.**

You'll find a lock box like the one pictured here, at the entry to the home. You will enter a 4 digit code, pull open the front of the key compartment, and find your key.



How to get the access code:

You may obtain the code up to 3 hours before your 3:00 pm check in time. So at or after 12:00 pm, check your email. The code is probably already there.

If not, e-mail me at KKimberlin@gmail.com, or text (preferred) or phone me at [805-669-8794](tel:805-669-8794).

I will be reachable to make sure you get in on your arrival day. You will be traveling and maybe harder to reach.

Tips for getting into your rental easily:

- If you text, please give your name so I'll know who you are.
- Don't wait until you arrive and call me from the door.
Get your code earlier and relax - you're on vacation! :-)
- Having the code does not mean you can go in before 3:00pm.
Housekeepers may still be working.
- There will be another key inside the home.

Cleaning and Preparations for Your Stay

You are doing a self check-in, meaning you do not need an appointment to obtain the keys. You and I will not meet at the home to do a walk-through. The cleaning supervisor or I will do a walk-through before you arrive. You are responsible to examine the premises when you arrive and notify me if anything is wrong; just as you would if you rented a car, and picked it up without a "walk-around" with that rental agent.

I have scheduled a cleaning by a professional service, between departure of the last guest and your 3:00pm check-in. In the rental, you will find a laminated flyer titled, "**Clean and Ready Guarantee.**" It lists everything you should expect in terms of the cleaning of the home. The cleaners must work very hard and quickly to meet their deadline. I guarantee that if they've overlooked anything, I will have the service make it right.

Trash Day

(Properties with Green, Blue, Brown cans, rather than dumpsters)

Trash day is Thursday in the beach area. I provide a service to take cans to the street and return them after pick up.

If your rental's cans are inside the garage, we just ask you to set them outside the door. Please do that on Wednesday evening. Text me at **805-669-8794** to learn which cans to set out, or see what the neighbors are doing. The service will move them to the street on Thursday morning and return them later. If your cans are in a yard, please make sure the maintenance people can get to them.

If you have any other questions, or if there's anything I can do to help make your vacation great, please let me know.

Thanks!

- Kyle

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